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RESEARCH ARTICLE

INVESTIGATING THE IMPLICATIONS OF ARTIFICIAL INTELLIGENCE ON OCCUPATIONAL HEALTH AND SAFETY

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ABSTRACT

This thesis investigates the implications of Artificial Intelligence (AI) on Occupational Health and Safety (OHS) practices, aiming to provide insights into the challenges, opportunities, and best practices associated with AI adoption in workplace safety management. Through a mixed-methods approach incorporating quantitative analysis, qualitative analysis, and literature review, the study explores the impact of AI technologies on hazard identification, risk assessment, incident prevention, and safety culture enhancement in various industries. Key themes include the effectiveness of AI-driven safety interventions, factors influencing AI acceptance among OHS professionals, ethical considerations, regulatory implications, and recommendations for responsible AI use in safety management. The findings contribute to advancements in OHS research, inform organizational practices, and guide future inquiries into the intersection of AI and workplace safety.

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INTRODUCTION

Background of the Study: The integration of Artificial Intelligence (AI) technologies into various domains has ushered in a new era of innovation and efficiency, offering transformative opportunities across industries. One such domain where AI holds significant promise is Occupational Health and Safety (OHS), where the effective management of workplace risks and hazards is paramount to ensuring the well-being of workers and organizational success. The potential benefits of AI integration in OHS are manifold. By leveraging AI-powered systems, organizations can enhance the accuracy and efficiency of risk assessments, identify emerging safety trends, and allocate resources more effectively to mitigate potential hazards. Moreover, AI-driven predictive analytics can enable proactive safety interventions, allowing organizations to anticipate and prevent workplace accidents before they occur. Additionally, AI technologies have the potential to augment human capabilities, providing safety professionals with valuable insights and decision support tools to improve overall safety performance.

Motivation for the Study: The motivation behind conducting research on the implications of Artificial Intelligence (AI) on Occupational Health and Safety (OHS) stems from the intersection of two significant trends: the rapid advancement of AI technologies and the increasing emphasis on workplace safety and well-being. Advancement of AI Technologies: In recent years, AI has emerged as a transformative force across various industries, revolutionizing processes, decision-making, and automation. The capabilities of AI, including machine learning, natural language processing, and computer vision, offer unprecedented opportunities to enhance safety management in the workplace. The potential of AI to proactively identify hazards, predict incidents, and optimize safety protocols presents a compelling case for its integration into OHS practices. Importance of Workplace Safety: Ensuring the health and safety of employees is a fundamental responsibility of organizations across all sectors. Workplace accidents, injuries, and illnesses

Problem Statement: Despite the growing interest in the integration of Artificial Intelligence (AI) technologies into Occupational Health and Safety (OHS) practices, there is a lack of comprehensive understanding regarding its implications, challenges, and potential benefits.

While AI holds promise for enhancing workplace safety through proactive hazard identification, risk assessment, and incident prevention, there are concerns regarding its ethical implications, effectiveness, and adaptability in diverse occupational settings. Furthermore, the practical implementation of AI in OHS may face barriers related to organizational readiness, resource constraints, and regulatory uncertainties. Thus, there is a need for empirical research to explore the complexities of AI adoption in OHS and provide evidence-based insights to inform decision-making and practice.

Research Questions

- What are the implications of integrating AI technologies into Occupational Health and Safety practices?
- What are the key challenges and concerns associated with the adoption of AI in OHS?
- How do AI-driven safety interventions compare with traditional approaches in terms of effectiveness and efficiency?
- What are the factors influencing the acceptance and resistance to AI technologies among OHS professionals and frontline workers?
- How can organizations effectively leverage AI to enhance workplace safety culture and mitigate occupational risks?
- What are the ethical considerations and regulatory implications of AI implementation in OHS?

Research Aim: The aim of this study is to investigate the implications of Artificial Intelligence on Occupational Health and Safety and provide insights into the challenges, opportunities, and best practices associated with AI adoption in workplace safety management.

Research Objectives

- To examine the impact of AI technologies on hazard identification, risk assessment, and incident prevention in OHS.
- To identify the key challenges and concerns related to the implementation of AI in OHS practices.
- To compare the effectiveness and efficiency of AI-driven safety interventions with traditional approaches.
- To explore the factors influencing the acceptance and resistance to AI technologies among OHS professionals and frontline workers.
- To propose strategies for organizations to effectively integrate AI into safety management practices and enhance workplace safety culture.
- To assess the ethical considerations and regulatory implications of AI implementation in OHS and provide recommendations for responsible AI use in safety management.

METHODOLOGY

In conducting research on the implications of Artificial Intelligence (AI) on Occupational Health and Safety (OHS), it is crucial to employ a comprehensive methodology that allows for a thorough examination of the topic from various perspectives.

In this study, a mixed-methods approach was chosen to capitalize on the strengths of both quantitative and qualitative methodologies, providing a holistic understanding of the implications of AI on OHS.

Research Design and Approach: The research design encompasses both quantitative and qualitative methodologies, allowing for the collection and analysis of both numerical data and rich, detailed insights from participants. Quantitative data were collected through a survey distributed online to a large sample of participants, while qualitative data were gathered through in-depth interviews with a smaller group of individuals. The quantitative aspect of the study involved the distribution of a structured survey comprising 20 questions related to various aspects of AI and its implications on OHS. The survey aimed to gather quantitative data on participants' perceptions, attitudes, and experiences regarding AI technologies in the workplace. With 300 participants, the survey provided a robust dataset for statistical analysis, allowing for the identification of trends, patterns, and correlations in the data.

Justification for Mixed Methodology: The adoption of a mixed-methods approach was deemed appropriate for several reasons. Firstly, it allowed for triangulation, wherein data from multiple sources were compared and contrasted to validate findings and enhance the credibility and reliability of the study. By integrating quantitative survey data with qualitative interview findings, the study could provide a more comprehensive and nuanced understanding of the implications of AI on OHS. Secondly, a mixed-methods approach facilitated complementarity, wherein the strengths of one method compensated for the limitations of the other. While quantitative data provided statistical insights and generalizable trends, qualitative data offered rich contextual information and deeper insights into participants' perceptions, experiences, and attitudes towards AI in OHS.

Quantitative Analysis: Data Collection and Analysis Methods: In the quantitative phase of this research, data were collected through a structured survey designed to gather insights into participants' perceptions and attitudes towards the implications of Artificial Intelligence (AI) on Occupational Health and Safety (OHS). The survey was distributed online to a sample of 300 participants, drawn from various industries and occupational backgrounds, to ensure diversity and representativeness in the data. The survey instrument consisted of 20 questions formulated to cover a range of topics, including participants' familiarity with AI technologies, their perceived impact on workplace safety, and their experiences with AI implementation in OHS practices.

Survey Design: The survey was meticulously designed to elicit relevant and informative responses from participants while ensuring clarity, coherence, and brevity. The questionnaire comprised a combination of closed-ended and Likert-scale questions, allowing for structured responses that could be quantitatively analyzed. Closed-ended questions provided participants with predefined response options, facilitating data collection and analysis, while Likert-scale items enabled participants to express their level of agreement or disagreement with specific statements on a graded scale.

Statistical Analysis Techniques: Upon completion of the survey, quantitative data were subjected to rigorous statistical analysis to identify patterns, trends, and relationships within the dataset. Descriptive statistics, such as frequencies, percentages, means, and standard deviations, were calculated to summarize the distribution of responses to each survey item and provide an overview of participants' perceptions and attitudes towards AI in OHS. Furthermore, inferential statistical techniques, including correlation analysis, regression analysis, and t-tests, were employed to examine the relationships between variables and test hypotheses derived from the research objectives. For example, correlation analysis was used to assess the strength and direction of associations between participants' familiarity with AI technologies and their perceived impact on workplace safety, while regression analysis was employed to identify predictors of AI adoption in OHS practices.

Qualitative Analysis: Data Collection and Analysis Methods: In the qualitative phase of this research, in-depth insights were gathered through semi-structured interviews conducted with participants. These interviews aimed to delve deeply into participants' experiences, perspectives, and attitudes regarding the implications of Artificial Intelligence (AI) on Occupational Health and Safety (OHS). The qualitative approach allowed for a nuanced exploration of complex themes and phenomena, complementing the quantitative data collected through surveys.

Semi-Structured Interviews: Semi-structured interviews were chosen as the primary method of data collection for their flexibility and ability to elicit detailed, context-rich responses from participants. Unlike structured interviews, which follow a rigid question format, semi-structured interviews allow for open-ended questioning and probing, enabling participants to express their thoughts and experiences freely. This approach fosters a conversational atmosphere that encourages participants to elaborate on their responses and explore topics in depth. Prior to conducting the interviews, a semi-structured interview guide was developed to ensure consistency and comprehensiveness across interviews. The guide outlined a series of broad topics and key questions related to AI and OHS, providing a framework for the discussion while allowing for flexibility to explore emergent themes and follow participants' leads. Questions were designed

Thematic Analysis Procedures: Thematic analysis was employed as the primary method of qualitative data analysis, allowing for systematic identification, organization, and interpretation of patterns and themes within the interview transcripts. Thematic analysis involves several iterative stages, beginning with familiarization with the data, followed by coding, theme identification, and interpretation. The first step in thematic analysis involved transcribing the interview recordings verbatim and familiarizing oneself with the content through repeated readings of the transcripts. Initial codes were then generated by systematically identifying meaningful segments of text related to key concepts, ideas, or experiences expressed by participants

Integration of Quantitative and Qualitative Approaches: In this research, the integration of quantitative and qualitative approaches was undertaken to capitalize on the strengths of

each method and provide a comprehensive understanding of the implications of Artificial Intelligence (AI) on Occupational Health and Safety (OHS). This integration allowed for triangulation, wherein data from multiple sources were compared and contrasted to validate findings and enhance the credibility and reliability of the study. Two main strategies were employed for integration: the triangulation method and the convergent design.

Triangulation Method: Triangulation involves the use of multiple data sources, methods, or researchers to corroborate findings and ensure the robustness of study outcomes. In this research, triangulation was achieved by combining quantitative survey data with qualitative interview findings. By triangulating data from both sources, researchers could identify areas of convergence, divergence, or inconsistency, providing a more comprehensive and nuanced understanding of the research phenomenon. For example, quantitative survey results indicating a high level of perceived effectiveness of AI technologies in enhancing workplace safety could be triangulated with qualitative interview data revealing specific examples and anecdotes illustrating the practical impact of AI implementation on OHS practices. Similarly, discrepancies between survey responses and interview narratives could be explored to uncover underlying factors or contextual nuances influencing participants' perceptions and experiences.

Convergent Design: The convergent design involves collecting both quantitative and qualitative data concurrently, followed by integration during data analysis and interpretation. In this research, a convergent design was adopted, wherein data collection occurred simultaneously for both quantitative surveys and qualitative interviews. This approach allowed for the complementary exploration of the research topic from different perspectives, with integration occurring at the analysis stage. During data analysis, quantitative and qualitative data were analyzed separately to identify key themes, patterns, and insights within each dataset. Then, integration occurred through a process of juxtaposition, wherein quantitative and qualitative findings were compared and synthesized to generate a holistic understanding of the research phenomenon.

Informed Consent: Informed consent is essential to protect the rights and autonomy of research participants and involves providing them with clear and comprehensive information about the research purpose, procedures, risks, benefits, and their rights as participants. In this study, participants were provided with an informed consent form outlining the research objectives, the voluntary nature of participation, the confidentiality measures in place, and their right to withdraw from the study at any time without penalty.

Data Confidentiality and Anonymity: Data confidentiality and anonymity are crucial ethical principles aimed at safeguarding the privacy and confidentiality of participants' data throughout the research process. In this study, measures were implemented to protect the confidentiality and anonymity of participants' responses, minimizing the risk of unauthorized access or disclosure of sensitive information. Participants' responses were treated with the utmost confidentiality, with access restricted to authorized members of the research team.

Data were stored securely in password-protected electronic files, accessible only to designated researchers responsible for data analysis and interpretation. Additionally, any identifying information collected during the research process, such as names or contact details, was kept separate from participants' responses to maintain anonymity. To further ensure anonymity, pseudonyms or codes were used to anonymize participants' identities in the research outputs, such as reports, presentations, or publications.

RESULTS AND DISCUSSIONS

Quantitative Analysis Results

Overview of Data Collected: The survey aimed to gather insights into the perceptions and experiences of respondents regarding the implications of Artificial Intelligence (AI) on Occupational Health and Safety (OHS) practices.

Statistical Analysis Findings

Descriptive Statistics: Descriptive statistics provide a summary of the survey responses, offering insights into the central tendency, variability, and distribution of the data collected. The following descriptive statistics were computed for key survey questions related to the implications of Artificial Intelligence (AI) on Occupational Health and Safety (OHS) practices:

Interpretation of Results

Implications for OHS Practices: The quantitative analysis of survey data provides valuable insights into the perceptions, attitudes, and experiences of respondents regarding the implications of Artificial Intelligence (AI) on Occupational Health and Safety (OHS) practices. Several key implications emerge from the analysis:

- **Increased Familiarity and Training:** The survey indicates that a significant proportion of respondents have some level of familiarity with AI technologies, with a considerable number having received training on AI-related OHS practices. This suggests a growing recognition of the importance of AI in workplace safety and a willingness among professionals to enhance their skills in this area.
- **Positive Impact on Workplace Safety:** A notable finding is the perceived positive impact of AI on workplace safety practices, with a majority of respondents reporting improvements in safety as a result of AI implementation. This underscores the potential of AI technologies to enhance hazard identification, risk assessment, and accident prevention in various industries.

Comparison with Existing Literature: The findings of the survey align with and contribute to existing literature on AI in OHS practices. Research studies such as [insert references] have also highlighted the potential benefits of AI technologies in improving workplace safety, including enhanced hazard detection, real-time monitoring, and predictive analytics.

Similarly, concerns regarding ethical implications, data security, and the need for workforce training have been documented in previous literature.

Interpretation of Findings

Insights into Perceptions and Attitudes: The interpretation of findings from both the quantitative analysis and qualitative interviews reveals nuanced insights into participants' perceptions and attitudes towards the integration of Artificial Intelligence (AI) in Occupational Health and Safety (OHS) practices.

Perceived Benefits and Challenges: Both quantitative survey responses and qualitative interview data indicate a recognition of the potential benefits of AI in enhancing workplace safety, such as improved hazard identification and risk assessment accuracy. However, concerns regarding ethical considerations, data privacy, and algorithm bias emerged as significant challenges across both data sets. This highlights the importance of addressing these issues to ensure responsible AI implementation.

Employee Acceptance and Resistance: The qualitative interviews shed light on the varying degrees of acceptance and resistance among employees towards AI adoption in OHS practices. While some employees perceive AI as a valuable tool for improving safety, others express skepticism and fear of job displacement. Building a culture of trust and transparency is crucial in addressing these divergent attitudes and fostering successful AI integration.

Future Outlook and Adaptation: Both quantitative and qualitative data suggest a positive outlook on the future evolution of AI in OHS practices, with participants envisioning continued advancements in technology and greater integration across industries. However, there is a shared recognition of the need for regulatory frameworks and ethical guidelines to guide responsible AI implementation and mitigate potential risks.

Alignment with Quantitative Results: The insights gleaned from the qualitative interviews provide valuable context and depth to complement the quantitative survey findings. While the quantitative analysis offers a broad understanding of trends and patterns among respondents, the qualitative data offer rich narratives and nuanced perspectives that enhance our understanding of participants' experiences, motivations, and concerns regarding AI in OHS practices.

Alignment on Perceived Benefits and Challenges: Both data sets converge on the perceived benefits of AI in enhancing workplace safety, such as improved hazard identification and risk assessment accuracy. Similarly, participants across quantitative and qualitative data express concerns about ethical considerations and data privacy issues associated with AI implementation.

Complementary Insights on Employee Attitudes: While the quantitative survey provides numerical data on employee perceptions, the qualitative interviews offer deeper insights into the underlying reasons behind varying attitudes towards AI adoption in OHS practices. This alignment helps paint a

comprehensive picture of employee acceptance and resistance dynamics, providing valuable insights for organizational strategies aimed at promoting successful AI integration.

Consistency in Future Outlook: Both data sets align in depicting a positive outlook on the future evolution of AI in OHS practices, indicating a shared belief in the transformative potential of AI technologies. This consistency underscores the importance of ongoing research and collaboration between stakeholders to harness the full benefits of AI while addressing associated challenges. Overall, the interpretation of findings underscores the complementary nature of quantitative and qualitative data in providing comprehensive insights into perceptions, attitudes, and future outlook regarding AI integration in OHS practices.

Implications of AI on Occupational Health & Safety

Advantages: Enhanced Hazard Identification and Risk Assessment: AI technologies offer advanced capabilities for analyzing vast amounts of data to identify potential hazards and assess risks more accurately. This can lead to proactive risk management strategies and ultimately improve workplace safety.

Efficiency and Productivity: Automated processes enabled by AI can streamline various OHS tasks, such as incident reporting, data analysis, and compliance monitoring. This efficiency allows organizations to allocate resources more effectively and focus on proactive safety measures.

Disadvantages

- **Ethical Considerations:** The use of AI in OHS practices raises ethical concerns related to privacy, bias, and algorithm transparency. For instance, biased algorithms may inadvertently perpetuate inequalities or unfairly target certain groups of employees.
- **Data Privacy and Security Risks:** AI systems rely on vast amounts of data, raising concerns about data privacy and security. Unauthorized access to sensitive employee information or system vulnerabilities could compromise confidentiality and integrity.

Addressing Challenges and Concerns

- **Ethical and Regulatory Frameworks:** Organizations must establish clear ethical guidelines and regulatory frameworks to govern the responsible use of AI in OHS practices. This includes ensuring transparency in algorithmic decision-making, addressing bias and fairness concerns, and upholding data privacy rights.
- **Employee Training and Engagement:** Effective communication and training programs are essential for addressing employee concerns and fostering acceptance of AI technologies. Providing opportunities for involvement and feedback can empower employees and alleviate fears of job displacement.
- **Data Privacy and Security Measures:** Organizations should implement robust data privacy and security measures to protect sensitive information collected through AI-powered systems. This includes encryption, access controls, and

regular audits to ensure compliance with data protection regulations.

Opportunities for Improvement and Innovation

Leveraging AI for Proactive Risk Management

- **Real-Time Monitoring and Predictive Analytics:** AI technologies can enable real-time monitoring of workplace conditions and employee behaviors, allowing organizations to detect potential hazards and intervene before accidents occur. By leveraging predictive analytics, organizations can anticipate risks and implement preventive measures to mitigate them proactively.
- **Dynamic Risk Assessment:** Traditional risk assessment methods often rely on static parameters and periodic evaluations. AI-powered risk assessment tools can provide dynamic, adaptive risk assessments by analyzing real-time data and contextual factors. This dynamic approach enables organizations to respond swiftly to changing conditions and emerging risks.
- **Integrated Safety Ecosystems:** AI integration offers the opportunity to create interconnected safety ecosystems that leverage data from various sources, including wearable devices, IoT sensors, and environmental monitoring systems. By aggregating and analyzing diverse data streams, organizations can gain holistic insights into safety performance and implement targeted interventions.

Enhancing Worker Engagement and Safety Culture

- **Personalized Safety Training:** AI-driven training platforms can deliver personalized safety training content tailored to individual employee needs, preferences, and learning styles. By providing relevant and engaging training experiences, organizations can enhance employee knowledge retention and promote a culture of safety awareness.
- **Gamification and Incentives:** Gamification techniques, such as rewards, challenges, and leaderboards, can incentivize safe behaviors and encourage active participation in safety initiatives. By incorporating gamified elements into safety programs, organizations can increase employee engagement and motivation to adhere to safety protocols.

Theoretical Contributions and Practical Applications

Contributions to OHS Theory: Integration of AI into OHS Frameworks: This research contributes to OHS theory by exploring the integration of AI technologies into existing safety frameworks. By examining the implications of AI on hazard identification, risk assessment, and incident prevention, this study advances theoretical understanding of how emerging technologies shape contemporary OHS practices.

Practical Recommendations for Industry Implementation: Establishment of AI-Driven Safety Protocols: Organizations are encouraged to integrate AI technologies into their safety protocols to enhance hazard identification, risk assessment, and incident prevention. Practical recommendations include investing in AI-powered monitoring systems, predictive

analytics tools, and real-time feedback mechanisms to augment existing safety practices.

Training and Skill Development: To facilitate successful AI implementation, organizations should prioritize employee training and skill development initiatives. Practical recommendations include providing comprehensive training programs on AI technologies, safety procedures, and human-AI interaction dynamics to equip workers with the knowledge and skills needed to effectively utilize AI-driven safety systems.

CONCLUSION

Summary of Key Findings: In this thesis, we investigated the implications of Artificial Intelligence (AI) on occupational health and safety (OHS), employing a mixed-methods approach combining quantitative analysis, qualitative analysis, and theoretical frameworks. Through surveys and interviews with industry professionals, we explored various aspects of AI integration in OHS practices, including benefits, challenges, and practical applications. This study findings indicate that AI technologies offer significant potential to enhance proactive risk management, improve safety outcomes, and foster a culture of safety excellence within organizations. Real-time monitoring, predictive analytics, and integrated safety ecosystems emerged as key opportunities for innovation, enabling organizations to identify and mitigate risks before incidents occur. Additionally, personalized training, gamification, and employee engagement strategies were highlighted as effective approaches to promote safety awareness and behavior change among workers.

Contributions to Knowledge: This thesis contributes to advancements in OHS research by providing empirical insights into the implications of AI on workplace safety practices. Through the integration of quantitative and qualitative methodologies, we have enriched this study understanding of the complex interplay between AI technologies and OHS outcomes. By examining the perspectives of

Future Directions: While this thesis has provided valuable insights into the current state of AI-OHS integration, there are several avenues for future research. Further exploration of the long-term impacts of AI technologies on safety outcomes, examination of regulatory frameworks governing AI in the workplace, and investigation of AI's role in incident investigation and root cause analysis are recommended areas for future inquiry. In conclusion, the findings of this thesis underscore the transformative potential of AI technologies in reshaping occupational health and safety practices. By embracing AI-enabled innovations and prioritizing employee well-being, organizations can create safer, more productive work environments conducive to sustainable success.

Limitations of the Study

Methodological Limitations: While this study aimed to provide comprehensive insights into the implications of AI on occupational health and safety (OHS), there are several methodological limitations that should be acknowledged.

Firstly, the use of a mixed-methods approach, while beneficial for triangulating findings, may have introduced bias due to the subjective interpretation of qualitative data. Additionally, the reliance on self-reported survey responses and interview data may have introduced social desirability bias, impacting the accuracy of responses. Furthermore, the generalizability of this study findings may be limited by the specific demographics and industries represented in this study sample. The survey respondents and interview participants were predominantly from healthcare, manufacturing, construction, and technology sectors, potentially overlooking insights from other industries. Moreover, the sample size may not adequately represent the diverse range of organizations and contexts where AI technologies are being implemented in OHS practices.

Areas for Future Research: Despite the comprehensive nature of this study, there are several areas for future research that warrant exploration. Firstly, longitudinal studies tracking the long-term impact of AI integration on safety outcomes are essential for understanding the sustained effectiveness of AI technologies in reducing workplace incidents and injuries.

Recommendations for Future Research

Suggestions for Further Inquiry

To address the limitations and gaps identified in this study, we offer the following recommendations for future research:

- Longitudinal Studies
- Cross-Industry Comparisons:
- Regulatory and Policy Analysis:
- Organizational Culture and Leadership:

Potential Research Directions

In addition to the above suggestions, several potential research directions hold promise for advancing this understanding of AI-OHS integration:

- **Emerging AI Applications:** Investigate the potential of emerging AI applications, such as augmented reality, natural language processing, and predictive analytics, in enhancing workplace safety and risk management.
- **Worker-Centric Approaches:** Explore worker-centric approaches to AI integration in OHS practices, focusing on factors such as worker acceptance, usability, and human-AI collaboration.
- **Global Perspectives:** Conduct cross-national studies to compare AI adoption trends, regulatory frameworks, and cultural attitudes towards AI in workplace safety across different countries and regions.

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